



# Digital transformation: challenges and strategic opportunities for development of the countries

Irina KOLUPAIEVA Tetiana POLOZOVA Iryna SHEIKO

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#### Digital technologies and economic growth

- Digital technologies, which are gaining recently, are rapidly changing the quality of life of people and opening new opportunities for a business.
- The *PricewaterhouseCoopers (PwC)* study found that global GDP could grow to **14%** by **2030** as a result of the development of artificial intelligence

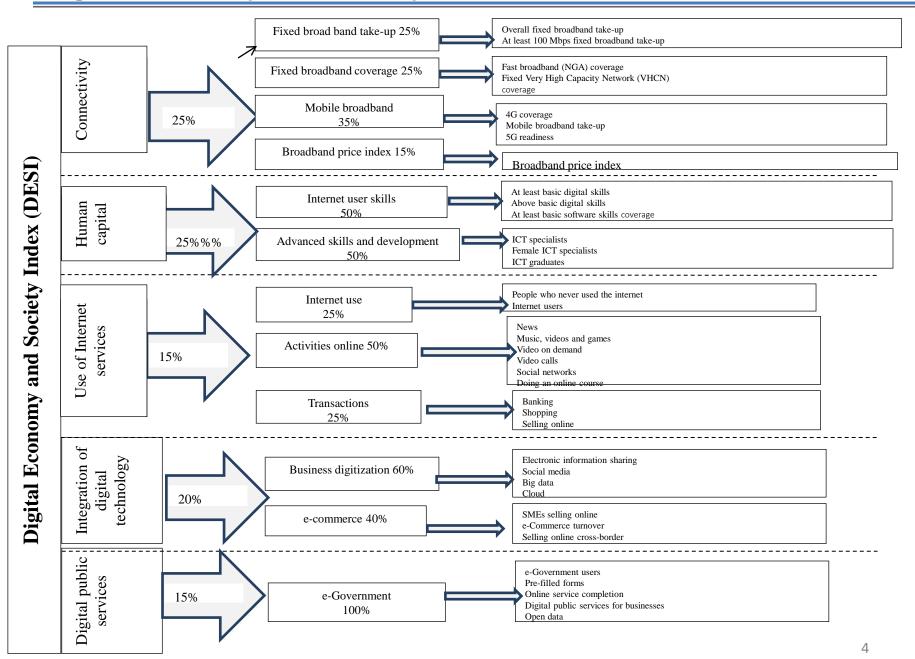
#### Usage of digital technologies triggered by COVID-19

Area of usage	Percent increase	
Facebook Messenger	50 %	
Facebook Video calling	100 %	
Video conference Zoom	300 %	

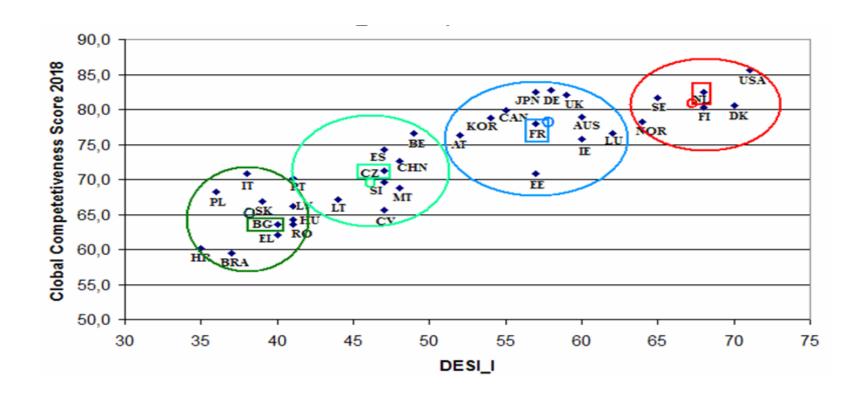
Source: Analysys Mason, 2020.



#### Digital Economy and Society Index structure



## Results of DESI\_I – Global Competitiveness Score cluster analysis



Source: calculated by authors



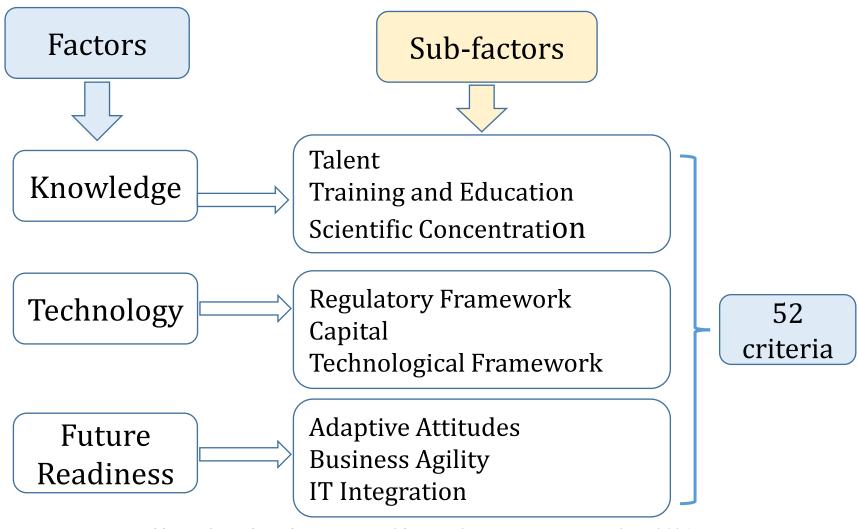
## Values of Global Competitiveness Ranking, IDI and HDI indexes for EU countries with the distribution by clusters

EU member	Clusterin	Global	Position in 2019 ICT	Position in 2019	
due to DESI-				Human	
	DESI_I vs Global	Competitiveness	development Index		
productivity clusters	Competitiveness	Ranking 2019 Score	(IDI)	development Index	
()					
Leading cluster  Denmark leading 80.6 4 11					
Finland	leading	80,3	4 22	15	
Sweden	leading	81,7	11	7	
Netherlands	leading	82.4	7	10	
Netherlands	leading		/	10	
Perspective cluster					
UK	perspective	82,0	5	14	
Ireland	perspective	75,7	20	4	
Malta	follower	68,8	24	29	
Estonia	perspective	70,8	17	30	
Belgium	follower	76,6	25	17	
Luxembourg	perspective	76,6	9	21	
Spain	follower	74,2	27	26	
		Follower cluster			
EU	_	_	_	_	
Germany	perspective	82,8	12	5	
Austria	perspective	76,3	21	20	
Czechia	follower	71,2	43	27	
Lithuania	follower	67,1	41	35	
France	perspective	78,0	15	24	
Slovenia	follower	69,6	33	25	
Portugal	follower	70,2	44	41	
Latvia	transiting	66,2	35	41	
Transiting cluster					
Croatia	transiting	60,1	36	46	
Hungary	transiting	64,3	48	45	
Slovakia	transiting	66,8	46	38	
Poland	transiting	68,2	49	33	
Cyprus	transiting	65,6	28	32	
Italy	transiting	70,8	47	28	
Romania	transiting	63,5	58	52	
Greece	transiting	62,1	38	31	
Bulgaria	transiting	63,6	50	51	

Source: constructed by authors



#### IMD World Digital Competitiveness ranking

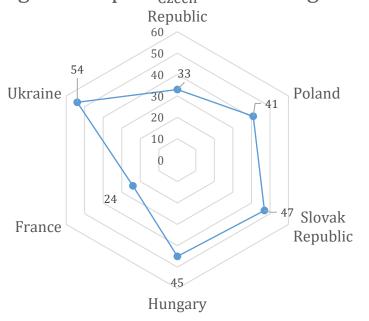


Source: constructed by authors, based on IMD World Digital Competitivness Ranking 2021

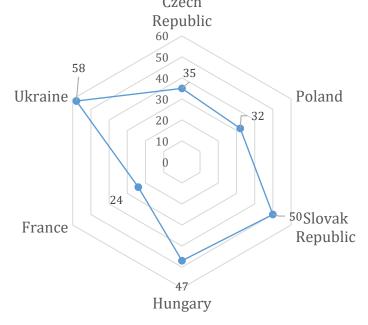


### Digital competitiveness ranking 2021

Digital competitiveness ranking 2021



#### Digital competitiveness ranking 2020



Source: constructed by authors, based on IMD World Digital Competitivness Ranking 2021



#### Digital competitiveness ranking 2021, Ukraine

#### **TECHNOLOGY** KNOWLEDGE **FUTURE READINESS** Top 3 Top 3 Top 3 Top 3 Top 3 Top 3 weaknesses strengths strengths weaknesses weaknesses strengths Total public Foreign Mobile Investment in Use of big Software expenditure highly-skilled Telecommunic **Broadband** data and piracy personnel on subscribers ations analytics education Starting a Country E-Knowledge Pupil-Total business credit rating Participation transfer teacher ratio expenditure on R&D (%) Wireless **Immigration** Public-private broadband laws partnerships **Female** Scientific and and Venture technical researchers capital employment

Source: constructed by authors, based on IMD World Digital Competitivness Ranking 2021



#### Challenges of digital transformation

- Lack of digital skills of the stuff as well as to work in digital environments
- Lack of information technologies and digital innovations
- Lack of digital strategy for public and private sector including government framework
- Limited capacity of the business of digital transformation
- Disparities in the level of availability of digital services and their use, leads to the formation of the digital gap and inequalities.
- Lack of funding on science and innovation, especially in the business sector
- Restraining investments in RαD
- Increasing tensions between states over technological dominance
- Cyberattacks as a more important threat



## Digital transformation: social and economic opportunities

- Improving the quality of life
- Increasing labor productivity and improving product quality
- Emergence of new business models and forms, ensuring the availability and promotion of goods and services, which will increase competitiveness and profitability
- Increasing the transparency of economic transactions and ensuring the possibility of their monitoring
- Synchronization and acceleration of all business processes, including reducing communication time



#### Conclusions

- **Digitalization** has become a global trend that allows countries and individuals to get a number of benefits for economic and social development. Digital development provides new opportunities for business development, ensures the development of human capital and competitiveness of the state.
- Every country is trying to promote digital innovation through regulatory policies.
   However, the results of such policies vary for different countries, creating digitalization gaps.
   Such gaps existence can motivate countries to accelerate digital processes.
- According to the Ukrainian policy of European integration it is important to take into account the **European experience** in determining the directions of encouraging business and the population to implement artificial intelligence and cooperation in building a **digital** environment.
- Public authorities must play a crucial role in the formation and development of digital technologies in order to ensure a transparent and efficient decision-making process and cybersecuirity, as well as to overcome the crisis caused by the pandemic.











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«Ukraine-EU: Digital Innovations making connections 4 changes»











